

BOOKING POLICY, TERMS & CONDITIONS

This page contains important information. Please take the time to read it carefully.

Bookings for courses:

Deposit: A 50% deposit confirms the booking; no deposit - no booking. If a cancellation is made within 30 days before the event it will be charged 25% of the total deposit, within 14 days 50% of the total deposit and within 7 days 75%. For less than 7 days, no credit or refund will be given.

We reserve the right to cancel or postpone classes/demonstration and will issue a full refund or credit note for a booking. We reserve the right to refuse bookings.

We do not accept bookings without payment in full. When you have requested a booking it will be confirmed with an email or phonecall from us. Please feel free to call us to check your booking if you need to.

Bookings made with gift vouchers:

Gift vouchers are valid for 1 year from the purchase date. Classes must be booked & taken within that time. We do not extend the validity date of vouchers, so please ensure that the recipient is able to attend demonstrations with LOVEIT! FOOD within this time before you purchase to avoid disappointment. Absolutely no exceptions.

We reserve the right to cancel/postpone classes and will issue a new gift voucher for the next available class.

We do not issue cash refunds for gift vouchers in any circumstances

NB: It is the responsibility of the gift voucher holder to contact us to book their chosen class.

Bookings for courses :

We do not accept bookings without payment in full.

User Agreement:

"I have read, understood and agreed to the terms & conditions of booking a class, course and/or buying a gift voucher. I accept that LOVEIT! FOOD Ltd and all it's staff cannot or will not be held liable for discrepancies, mistakes, malfunctions or lost items of any kind relating to this order. I accept that all correspondence relating to this order will be sent to me by EMAIL to the address I have supplied unless otherwise specifically requested in this order by myself. LOVEIT! FOOD Ltd and all it's staff are not responsible and cannot be held liable for my not receiving or reading such correspondence.

I also accept that LOVEIT! FOOD Ltd and all it's staff cannot and will not be held liable for human error in the processing of this order and I have no rights for recourse or "change of mind" beyond those set out in the booking policy, once this order has been confirmed and accepted by LOVEIT! FOOD".